

Sorrento at The Colony

Condominium Association

23650 Via Veneto #104
Bonita Springs, FL 34134

Phone: 239-949-8508

Fax: 239-949-8515

GUEST INFORMATION

We welcome you to the Sorrento at the Colony and hope that you will enjoy your visit. Please take a few minutes to familiarize yourself with the Sorrento's regulations. The rules provide the structure for a wonderful, private, family style atmosphere where guests will immediately recognize the Sorrento is our home, not a hotel.

Owners have advised the Sorrento office of the guest name, arrival time and length of stay. Upon your arrival please register at the office and introduce yourself to the Manager, Bonnie Schinke. She will help with any concern you may have while staying at the Sorrento.

If there is an emergency for fire, police or medical events, dial 911 first and then call the office at 239-949-8508 or after hours call Bonnie Schinke's cell phone at 239-331-6079. We do have an AED unit in the fitness room with an alarm sounding upon opening the cabinet door.

RULES & REGULATIONS

(Condensed version)

THE FRONT DOOR ENTRY SYSTEM

The entry system is for our unit owners and their guests security and must always be used. **Do not allow entry to anyone, unless they are your guests.** If someone is standing outside do not open the door for them, they must go through the entry system. If someone tries to follow you in, tell them it is against the rules for you to allow them in and that they must use the entry system.

All visitors must use the entry system. **If you are using the guest suites** you will need to provide the office with your cell phone to register in entry system. Your guest will need to know the name of the suite to be used, (GSTuscany or GSMessina). They would look up the code for that suite in the front door register and dial it on the system. When the phone in the suite rings you would answer it and push 6 to open the front door. This will immediately cut off the call and allow access to your visitor.

If you are using an owner's unit your visitor would look up the code for the unit owner in the front door register and dial it on the system. When the phone in the suite rings you would answer it and dial 6 to open the front door. This will immediately cut off the call and allow access to your visitor. **If the Owner has no phone service** in the unit you will need to either provide the office with your cell phone for the entry system or go to lobby to allow access personally.

COMMON AREAS

Use of our common area facilities is for the enhancement of the owners & their guests lifestyle. The use of these facilities is limited to unit owners and their guests. Children under 16 years old must always be supervised in all common areas.

Common areas are designated "non-smoking" areas and include the guest suites, lobbies, hallways, mail room, trash room, elevators, service areas, social room, kitchen, billiard room, and fitness room.

Beachwear cover-ups and footwear are required in the common areas.

Treat the common areas with respect. Please do not sit on or place anything wet on the common area furnishings.

PETS

Guests are not permitted to have pets in the Sorrento.

FACILITIES

Shopping carts and luggage racks are available in the garage for your use. Please return them to their designated location immediately after use.

The **Social Room** is a common area for adult and family relaxation and for special events. Anyone using this facility for a private event must contact the office to reserve the room. There is no fee for the use of the room. Anyone using this facility is responsible for the clean-up of the room and restoring the furniture placement.

The **Billiard Room** and the **Fitness Room** are for your use and enjoyment. Bathing attire is not acceptable in these rooms. Please protect the pool table and fitness equipment from any damage. Remember to clean up after use. Children under the age of 16 must be accompanied by an adult.

The **Swimming Pool & Spa** is open from dawn to 10:00PM. Swim at your own risk as no lifeguard is provided. Children in diapers must wear special swimmers diapers in the pool and are available in the office if you do not have them. **Glassware and or bottles are not allowed at the pool or spa areas.** Put all trash in the receptacles provided. Clean your area after you are done. Florida State Health Department rules require showers before entering the pools and prohibit food and beverage consumption within four (4) feet of the pool and spa. Please observe posted Pool & Spa rules. **When using the spa – please use red button to turn off timer.** Rotating the timer backwards strips the gears and damages the mechanism. Children under the age of 16 must be accompanied by an adult.

TRASH DISPOSAL & RECYCLING

Recycling bins are provided in the garage, south of the double-door garage entry, next to the bicycle storage room. Do NOT use the trash chute for recyclable items but place them in the proper recycling bins as posted.

Diapers and food waste must be securely bagged in plastic and taken to the trash room. DO NOT use the trash chutes as the force of the drop can cause the bag to break resulting in a large mess and possible closure of the chute.

The two (2) trash chutes are located on each floor near the elevator. All eligible trash must be placed in plastic garbage bags and securely tied before dropping in chute.

If you have any questions please contact the Sorrento office. Enjoy your stay with us.

THE BOARD OF DIRECTORS OF THE SORRENTO AT THE COLONY CONDOMINIUM ASSOCIATION, INC.