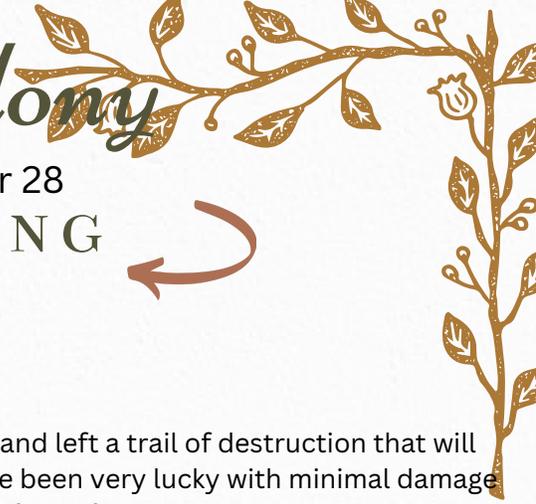


Sorrento at The Colony

October 28

WHAT'S HAPPENING AT SORRENTO



Many of you are aware, Hurricane Ian came through and left a trail of destruction that will take some time to rebuild. We, here at Sorrento, have been very lucky with minimal damage compared to other associations around us. We had a foot of water in the garage, and about an inch in the lobby hallways on the ground floor and in some of the owner storage units. When you return, we ask that you check your storage units and dispose of everything in your refrigerator and freezer. We ask this all be completed by December 1. Also, check your vehicle for water intrusion on the undercarriage. We have found that even though the cars started up, after a day or two, some homeowners started noticing that their cars were stalling out.

- Hallways— The hallways on floors 2 to 21 are warm. One of the AC coils was reported before Ian and replaced after Ian; however, as they were installing the new coil on the 40-ton unit they found that the hurricane had damaged the other coil. This is on order now, so the hallways are still a little warm until this is replaced. We thank you for your understanding.
- Landscaping— You will undoubtedly notice that the landscaping was damaged by the hurricane. We are watching to see if the trees and plants recover. Some do not look like they will and will need to be removed. Please be patient as mother nature regrows the landscaping.
- Elevators – The elevator pit sustained a few feet of water which caused some sensors to short out, and the governor belts to get wet. This will be repaired; the elevators are safe to use while we wait for the repairs.
- Security— Please do not give out the door code to delivery people, Amazon, UPS, etc. If they are delivering after hours, please have them leave them outside the door and someone will bring the packages into the mail room. If someone is at the door when you are entering or exiting, please ask them to stop by the office as we have seen residents allowing entry to the delivery people and they are going to the units without checking in, this poses an issue if they are delivering a package for a resident who may not be here.
- Housekeeping— Many of you have noticed a delightful smell coming from different areas of the building. As we say goodbye to Andrea and wish her the best of luck, we are excited to announce and welcome Adriana. Adriana comes to us from Point Estero Beach Resort. She has many years of housekeeping experience and has been doing deep cleaning throughout the building. She is so very happy to be here and meet all the residents who are here now and those that will be arriving.



We thank you for your
patience and
understanding. We can't
wait to see you upon your
return

From your Sorrento Team:

Bonnie
Yuri
Dan
Nick
Adriana

